

Need to return something? Questions? [sales@e35shop.com](mailto:sales@e35shop.com)

If you want to exercise your right of withdrawal from the contract, or you would like a refund or exchange:

1. Please fill out this form and send it back to us with within 14 days of your delivery.  
You can send by e-mail to [sales@e35shop.com](mailto:sales@e35shop.com) or as a letter to: E35 SHOP GmbH / Schottenfeldgasse 67/1 / 1070 Wien / Austria.
2. Send us an email right away if you want us to reserve another size/ product for you.
3. Enclose this form with your parcel and send it back to us.
4. Retain a proof of postage.

### Your information

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Name

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Email

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Order Nr.

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I hereby wish to withdraw from the contract which I entered into for purchase of the following goods:

Product name	Refund	Exchange	Replacement size/s	Replacement item/s
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		

### Please return goods to the following address:

E35 SHOP GmbH / Schottenfeldgasse 67/1 / 1070 Wien / Austria

### Return policy – EU destinations

Please ensure all return packages are sent with a trackable, insured service, as we cannot be held liable for packages lost or damaged during return shipment.

### Return policy – Non EU destinations

Please ensure all return packages are sent with a trackable, insured service, as we cannot be held liable for packages lost or damaged during return shipment.

**Important information:** in case you choose to use Fedex for return shipment, please note that this will lead to additional administrative costs of 46,80€ which we will pass on to you.